



Engagement:

Project Management Methodology and Leadership Development

Industry: Healthcare

Client: UC Davis Health

Role: Pharmacist

Leader: Meghan F.

Meghan F., Senior Medication Safety Pharmacist at UC Davis Health is a specialist in data and tracking to care for patients at a system level while influencing how people interact with technology. An attendee of Kapur's Managing Project to Success workshop, which presents Kapur's Project Process Architecture methodology, PMP Exam Preparation Bootcamp, a participant in a multi-phased major project implementation facilitated by Kapur and a leadership development client, Meghan is applying a project management framework to transform quality improvement methods and her career in pharmacy.

Adopting a project management methodological approach is relevant and essential to those who don't carry a formal project management job title, but have project responsibilities. For Meghan, project management methodology and hands on, practical skills training facilitate transformative change across departments at UC Davis Medical Center. "This is a systematic way of working through projects. Project management is the set of skills and tools you need for projects that involve change in an organization. Practicing them is what will allow you to meet the challenges of change" says Meghan. "It gives me a plan to put systems in place to make everything safer."

Meghan cites her project management workshop experiences with Kapur as fundamental in helping her apply an overarching structure to her work. "Raj knows how people function and manages to teach the class to their level," says Meghan. The formalized and scalable methodology provides skills growth for all members of an organization. "His classes are done in a way that allows you to do as much as possible in the few days

he spends with you," says Meghan. "Raj allows people to start thinking positively to move forward."

As a result of her training, Meghan serves as an internal consultant for her department, and her colleagues call on her to apply structure to complex projects. Meghan's expertise gives her the opportunity to work on new projects, including administering workflow for inventory management, redefining roles for greater efficiencies, and coordinating department planning to oversee all projects for strategic initiatives. Meghan's application of project management is contributing to the future of UC Davis Health programs.

"This training has given me a framework that fits well with my internal processes," says Meghan. "These skills have changed where I want to take my career and how I can help my department."

